

# CORRIGENDUM

## Modifications in Clauses

### Modification to Section 2: Instructions to Bidders Clause 3 Bid Submission

#### 3.7 Pre-qualification Criteria

The following criterion shall be met by the bidder to become eligible for the technical evaluation.

S.N.	Parameter	Criteria	Evidence to be submitted
1	Legal Entity	<p>1. A company/ LLP incorporated in India under the relevant Companies Act, 1956 or 2013 and subsequent amendments thereto</p> <p>2. Registered with the GST Authorities in India with active status</p>	<p>Certified by Authorized Signatory:</p> <p>1. Copy of Certificate of Incorporation</p> <p>2. Copy of Registration Certificates with GST or registration receipt/copy or Government issued waiver (if applicable)</p>
2	Turnover	<p>The bidder company should have a turnover of INR 1 Crores every year in the last 3 financial years i.e., FY2018-19, FY2019-20, FY2020-21</p> <p>The Startup, if incorporated during the last three financial year, should have turnover of INR 1 Crore for the financial years as applicable. Startup must have audited balance sheet for at least FY2020-21.</p>	<p>Audited Balance Sheet(s)</p> <p>Or</p> <p>Certificate by Chartered Accountant</p>
3	Resources	The bidder shall have at least 300 (Three hundred) software engineers/coders on their payroll at the time applying for the bid.	Self-certificate duly signed by authorized person
4	Experience	Bidder should have experience of successful implementation of at least one digital platforms with functionalities namely innovation challenge management, and collaboration management. (or similar digital platform with role based information exchange, workflow management and data analysis functionality)	<p>Copy of work order + Completion Certificates from the client;</p> <p>or</p> <p>Self-Certificate of Completion</p> <p>Certificate must mention the name of the project(s), project brief details, , project value, project duration and successful implementation status of digital platform and the relevant functionalities</p>
5	Data Centre	The entire digital platform must have development and staging environment hosted in the data centre located in India and the bidder agrees to migrate the same to production environment in the	Self-certificate or letter of Undertaking to this effect on company's letter head signed by company's authorized signatory

		data centre / cloud provided by the O/o PSA.	
6	Blacklisting	Bidder shall not have been blacklisted or debarred from tendering for corrupt or fraudulent practices or non-delivery, non-performance by Govt. of India and/or any State Government and/or any Central/State PSU at the time of bid submission date.	Self-certificate or Letter of Undertaking regarding 'No Blacklisting' on company's letterhead signed by company's authorized signatory

**Note:**

1. Consortiums are not allowed.
2. Sub-contracting of only virtual event management component of the digital platform is allowed. Sub-contractor, if any, should be clearly specified in the Pre-Qualification document. **The bidder will be solely responsible for the entire engagement, communication, work deliverables and service level agreements.** Also, the sub-contractor, if any, should meet above points 1 and 6 as mentioned in the PQ criteria and submit the relevant evidence.

**Addition to Section 2: Instructions to Bidders Clause 9 Hosting**

9.4 The SMS and Email Services of NIC can be availed, where ever required for the platform. Gateways for Email and SMS needs to be provided by the bidder.

9.5 NIC will provide Virtual Machines (VM), Firewalls, IPS, Load Balancers, Open Source OS, Antivirus, DNS and SSL certificate (Letsencrypt) for the production deployment. All other software licences must be procured and installed by the bidders. Cost of these should be factored in the financial bid.

9.6 Load Testing can be done in the NIC environment for three iterations. Successful load testing report needs to be submitted within 15 days from the date of moving software to the production environment. In case bidder is not able to fix all the bidder software problems identified during the load testing in three iterations, cost of any more iterations will be taken care of by the bidder.

9.7 Functional Testing report and Security audit report should be made available before moving to production for Load Testing.

**Modification to Section 2 Instructions to Bidders Clause 5.2 and 5.4**

A quality and Cost based selection methodology will be followed to evaluate the bidders for this marquee project- an exhaustive due diligence will be done on the critical parameters of the project covering System Functionality, Technology, Specific implementation experience, Training methodology, performance in previous Proof of concept, Certifications, Past experience of the vendor in executing similar assignments, size of those assignments, profile of team members and Project Methodology.

The Proposal Evaluation Committee in this case will access experts to objectively evaluate & compare the various solutions components proposed by the bidders. The technical proposals will be awarded 70% weightage, while 30% weightage will be given to cost in the financial proposals.

**Technical Evaluation Criteria**

The technical bids shall be evaluated and will be given marks based on the following criterion:

S.N.	Category	Maximum Marks	Documents
1	<p>Number of clients(prior experience) using the digital platforms developed by the bidder that had innovation challenge management or similar role-based data and workflow management functionality.</p> <p>5 marks for each client <b>(Max 20 Marks)</b></p>	20	<p>Proof of implementation such as client certificate reg. deployment of solution etc</p> <p>OR</p> <p>Self-certificate and/or Letter of Undertaking to this effect on company's letter head signed by company's authorized signatory.</p> <p>The details on the certificate must mention the name of the project, project brief details, , project value, project duration and successful implementation status of digital platform and the functionalities.</p> <p>The functionality can be also demonstrated through the screenshots.</p>
2	<p>Number of clients(prior experience) using the digital platform developed by the bidder that had collaboration management or similar role based information exchange functionality.</p> <p>5 marks for each client <b>(Max 10 Marks)</b></p>	10	<p>Proof of implementation such as client certificate reg. deployment of solution etc</p> <p>OR</p> <p>Self-certificate and/or Letter of Undertaking to this effect on company's letter head signed by company's authorized signatory.</p> <p>The details on the certificate must mention the name of the project(s), project brief details, , project value, project duration and successful implementation status of digital platform and the functionalities.</p> <p>The functionality can be also demonstrated through the screenshots.</p>
3	<p>Number of clients(prior experience) using the digital platform developed by the bidder that had virtual event management functionality.</p> <p>5 marks for each client <b>(Max 5 Marks)</b></p>	5	<p>Proof of implementation such as client certificate reg. deployment of solution etc</p> <p>OR</p> <p>Self-certificate and/or Letter of Undertaking to this effect on company's letter head signed by company's authorized signatory.</p>

			<p>The details on the certificate must mention the name of the project(s), project brief details, , project value, project duration and successful implementation status of digital platform and the functionalities.</p> <p>The functionality can be also demonstrated through the screenshots.</p>
4	<p>Number of clients(prior experience) using the digital platform developed by the bidder that had innovation challenge management, collaboration management and virtual event management functionalities (i.e. all these functionalities in one digital platform)</p> <p>5 marks for each client <b>(Max 5 Marks)</b></p>	5	<p>Proof of implementation such as client certificate reg. deployment of solution etc</p> <p>OR</p> <p>Self-certificate and/or Letter of Undertaking to this effect on company's letter head signed by company's authorized signatory.</p> <p>The details on the certificate must mention the name of the project, project brief details, , project value, project duration and successful implementation status of digital platform and the functionalities.</p> <p>The functionality can be also demonstrated through the screenshots.</p>
5	<p><b>Team offered for the development of the digital platform</b></p> <ul style="list-style-type: none"> <li>Proposed Team structure</li> <li>Proposed Team member details along with CV and role and responsibilities in the project.</li> </ul>	<b>15 Marks</b>	<p>Self-certificate and/or Letter of Undertaking to this effect on company's letter head signed by company's authorized signatory.</p> <p>Experience of digital platforms will be given preference and weightage.</p>
6	<p><b>Scalability of solution</b></p> <p>Overall unique users in the digital platform having innovation challenge, collaboration, or virtual event management modules in any 3 months in the calendar year 2020-21 or 2021-22.</p> <p>&gt;25,000 &amp; &lt;=50,000 users: 1 Marks</p> <p>&gt;50,000 &amp; &lt;=100,000 users: 2 Marks</p> <p>&gt;100,000 users: 5 Marks</p>	<b>5 Marks</b>	<p>Proof of each such parameter- such as screenshots from system capturing such details certified by the client.</p> <p>OR</p> <p>Self-certificate and/or Letter of Undertaking to this effect on company's letter head signed by company's authorized signatory.</p>
7	<p><b>Presentation on the implementation approach</b></p>	<b>40 Marks</b>	<ul style="list-style-type: none"> <li>Understanding on the scope of work</li> </ul>

	<ul style="list-style-type: none"> <li>• Understanding on the scope of work, implementation approach, milestones, and timelines (10 Marks)</li> <li>• Design and architecture of the solution proposed, technology stack (10 Marks)</li> <li>• Innovation over and above given in the RFP and value-added services (10 Marks)</li> <li>• Security, scalability, QA tools, data archival etc (5 Marks)</li> <li>• Exit Management and platform transfer (5 Marks)</li> </ul>		<ul style="list-style-type: none"> <li>• Demonstration of capabilities and technologies</li> <li>• Proposed Solution and Architecture</li> <li>• Proposed Technology Stack (open source and proprietary stack)</li> <li>• Implementation Approach, milestones, and timelines</li> <li>• Critical success factors like security, scalability etc.</li> <li>• Exit management strategy</li> </ul> <p>Document providing details of above mentioned functionality signed by an authorized signatory.</p>
	<b>Total Marks</b>	<b>100</b>	

**Note:**

1. The bidder must get a minimum of 60 marks to qualify the technical evaluation criteria. The financial bids of all such bidders who get the qualifying marks shall be evaluated.
2. The client should not be intra-department in the bidder's organization.
3. Event Management technology can also be sub-contracted. Bidder(primary organization) will be responsible for all interactions and for any work undertaken by the sub-contractor. Proof of similar prior work done by the sub-contractor can be provided in this case.

**Overall Marking**

The final proposal evaluation will be based on QCBS (70:30, 70 for Technical and 30 for Financial). as explained below:

- a. Financial Score,  $F_i - [F(\text{Lowest})/ F_i]*100$
- b. Financial Weightage,  $F_w - 30\%$
- c. Technical Score,  $T_i - T_i$  as per technical evaluation
- d. Technical Weightage,  $T_w - 70\%$
- e. QCBS Score,  $B_i - [F_i*30%]+[T_i*70%]$

where  $i=1, 2, \dots$  total qualified bids

**Modification to ANNEXURE-B: FINANCIAL BID**

1. The bidders are required to quote the total financial cost to be charged
2. No other charges over and above will be paid as specified in the form below.

	Phase1: Innovation Management and Community Collaboration			Phase 2: Virtual Event Management		
Resource Allocation& Efforts Estimation	Amount (Rs.)	GST (%)	Total Amount (Rs.)	Amount (Rs.)	GST (%)	Total Amount (Rs.)
A. Total Development Charges						
B. Infrastructure charges (including development and staging environment)						
C. Total License fee (Mention the list of commercial products or technologies, if any)						
D. Security Audit Charges						
E. Functional Testing Charge						
F. Load Testing Charge (for 3 iterations)						
G. AMC Charges (for 2 years)						
<b>Total Project Cost (A+B+C+D+E+F+G)</b>						

Design and Development Charges (including 1-year technical support)

S. No.	Resource Role	Resource Nos	Duration (in Months)	Rate (Rs.)	Amount (Rs.)	GST (%)	Total Amount (Rs.)
1							
2							
3							
<b>N-1</b>							

N							
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**Clarification to Pre-Bid Meeting Minutes, Annexure 2, Point 4**

2-3 months delivery will not be enforced. Bidders are required to provide delivery timelines for the two major milestones namely

Phase 1. Innovation Management and Community Collaboration (All functionality other than Virtual Event Management)

Phase 2. Virtual Event Management

Cost breakup for the delivery of these milestones should be a part of the financials.